Good morning,

The Office of Information Technology (OIT) will be providing frequent updates to the campus community regarding known issues from the migration. We will be working with the System Office to resolve this issues as quickly as possible.

1. Skype for Business – some users have experienced login issues using STARID@MINNSTATE.EDU. This issue is intermittent.
2. Temporary mailbox error in Outlook – When you log into the new profile for the first time, please allow for the mailbox to complete its synchronization. In the meantime, use WebMail (https://login.minnstate.edu) for access.
3. Shared mailboxes – some users are experiencing issues accessing their shared mailboxes.
4. Intranet access – users may experience an issue accessing the intranet site. The site may be trying to access your old credentials (email address). Log out of the site and log back in with your STARID@minnstate.edu credentials. You will be able to access the site afterwards.
5. Global Address List – the lists names are not reflecting the correct college name. The system office is working on this issue immediately.

As the day progresses, OIT will send out updates to the known issues.

Thank you for your patience and cooperation as we work through DAY ONE of the Office 365 Shared Tenant migration.

(Please share with your colleagues.)

Service Desk | Office of Information Technology
Anoka Technical College | Anoka-Ramsey Community College
763-433-1510

Reminder: Office 365 Shared Tenant Migration – June 15-16, 2019. Click ATC or ARCC for more information!

Please note: The Office of Information Technology will NEVER ask for email account validation, personal information (SSN, etc.) or a username and password via email.