The Office 365 Shared Tenant transition will automatically migrate most of your Outlook items including mail, folders, global address book and calendar items. However, some settings and data will not transfer. We encourage you to review the following list and follow the steps provided to manually backup and save the Outlook settings that you use. Items that will not automatically transfer over include:

- Distribution Lists
- Contacts
- Mailbox Rules
- Signature
- Junk Email Lists
- Profile photo
- Work hours, Busy/free hours
- Color Categories
- Delegation Access

The instructions below detail how to back-up each of the settings listed.

- For additional information, see the How-To-Guides
 - o Anoka Ramsey CC
 - o Anoka Technical College

DISTRIBUTION LIST

How to save contact group/distribution lists (applicable to PC and MAC):

- 1. Select the distribution/contact list(s) you want to save
- 2. Select Forward Contact
- 3. Email to yourself, as you'll need to import them after the transition

CONTACTS

How to export contacts:

Using Office on your PC:

- 1. Click on File > Open & Export > Import/Export
- 2. Click on Export to a file > Next
- 3. Click on Comma Separated Values > Next
- 4. Under the account you want to export from, click on Contacts > Next
- 5. Click on Browse
- 6. Save the file on your PC or on your OneDrive
- 7. Select Finish

Using Outlook on a Mac:

- 1. Click File
- 2. Click on Export
- 3. Make sure that Contacts is checked
- 4. Click Continue

Using Office 365 Online:

• https://support.office.com/en-gb/article/export-contacts-from-outlook-com-to-a-csv-file-578cca22-3550-4c73-b3f0-9978cfeac83f

MAILBOX RULES

How to backup mailbox rules (PC only, not available for Mac):

- 1. Click File > Manage Rules & Alerts
- 2. Click on Options
- 3. Click on Export Rules
- 4. Save on either your PC or on OneDrive

SIGNATURES

How to backup signature:

Using Office on your PC:

- 1. Click on File > Options
- 2. Outlook Options will open
- 3. Click on Mail > Signatures
- 4. Highlight signatures in the text box top and copy (Ctrl + C)
- 5. Open new Word Document paste (Ctrl + V) them into a Word Document
- 6. Save the Word Document on your PC or in your OneDrive

Using Office on your MAC:

- 1. Click on Outlook from upper left corner
- 2. Outlook Preferences will open
- 3. Click on Signatures
- 4. Highlight signatures in the Signature Preview box and copy
- 5. Paste them into a Word Document
- 6. Save the Word Document on your Mac or in your OneDrive

JUNK EMAIL LISTS

How to export your Outlook Junk Email Filter lists as a text (.txt) file (PC only):

- 1. Open an email
- 2. Click the **Message** tab
- 3. In the Delete group, click Junk, and then click Junk Email Options
- 4. For each of these tabs Safe Senders, Safe Recipients, or Blocked Senders click Export to File
- 5. Select the save name/location of the file
- 6. Click Save

PROFILE PHOTO

How to save your current profile photo (applicable to PC and MAC):

- 1. Login to your Office 365 profile
 - a. Use the following link:

https://outlook.office.com/owa/?path=/options/myaccount/action/photo

- 2. Right click your photo > Save As
- 3. Save either locally or on OneDrive

WORK HOURS, BUSY/FREE HOURS

Where the "Work Time" and "Free/Busy Options" are located (PC):

- 1. Open them at File > Options
- 2. The "Work Time" section in the Calendar menu. It has its own subsection called "Work time"
- 3. "Free/Busy Hours" is located under Calendar Options, select the "Free/Busy Hours" option
- 4. Take a screenshot of the settings for both, as they'll need to be recreated after the migration

Where the "Work Time" and "Free/Busy Options" are located (Mac):

- 1. Click on Outlook > Preferences on the menu bar
- 2. Click on Calendar
- 3. Take a screenshot
- 4. For screenshot help, please see here

COLOR CATEGORIES

Color Categories (PC):

- 1. Click on Categorize
- 2. Click on All Categories
- 3. Take a screenshot, as they'll need to be recreated after the migration

Color Categories (Mac):

- 1. Click on **Outlook** > **Preferences** on the menu bar
- 2. Click on Categories
- 3. Hold (Shift+cmd+4+Space), then click on the Categories window in to take a screenshot

DELEGATION ACCESS

How to save your Delegation Access List (PC Only):

- 1. Go to File
- 2. Make sure the account you want to delegate access with is selected under "Account Information"
- 3. Click Account Settings > Delegate Access
- 4. Click on the account you want to back up > Permissions
- 5. Take a screenshot of the permissions, as they'll need to be recreated after the migration.

For Snipping tool help:

If you need help using the **Snipping Tool** to make a screenshot, go here: https://support.microsoft.com/en-us/help/13776/windows-use-snipping-tool-to-capture-screenshots